



'Osier Glamping Belle'

is situated in an enchanting rural setting overlooking a 2 acre wildlife meadow between the South Coast and the South Downs National Park (International Dark Skies Reserve), near the historic City of Chichester, West Sussex.

'Osier Glamping Belle' provides spacious quality accommodation for individuals, couples or a small number of friends or family (2/3) who wish to relax in the peaceful and naturally secluded site surroundings.

The Belle is furnished inside and out.....

Inside :

A double bed
A sofa which unfolds to create an additional bed.
Two side tables
Storage unit
Electric heater.
Hot water bottle.
Reading lamp.

Outside :

Kitchen storage unit/work top.
Three Dining/casual chairs
Barbecue / Fire basket
Dining table.
Double gas camping stove with gas supplied
Bin with bin bags provided.
Cool box with ice blocks
Water container

Kitchen Equipment

Kettle
Cafetiere
Pans and Frying Pan
Mixing/Serving bowl
Colander
Cutlery
Barbecue utensils

Washing up bowl with scourer, brush, washing-up liquid
Tea towels
Cheese grater
Three Dinner plates, Side plates,
Bowls and Mugs
Three tumblers and three wine glasses

Chopping board
Three egg cups
Vegetable peeler and knife.
Tin/bottle opener
Cooking utensils
Bread knife
Lighter

*Your first bag of logs is included. More logs may be purchased on site upon request.
Charcoal must be purchased on site.*

Key Shared Facilities (50m) : WC. Shower, Dedicated accessible facilities, Fridge

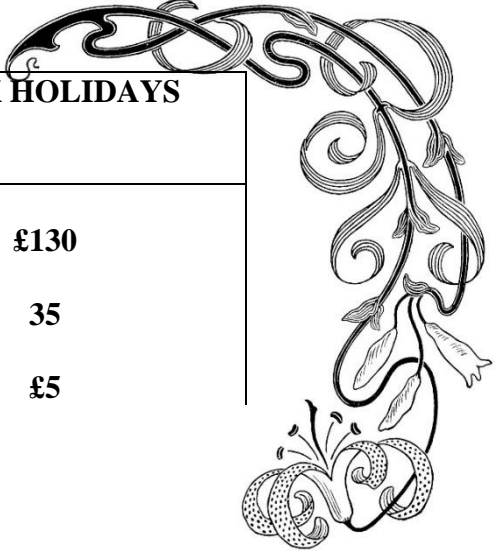
You will need to bring; Bedding, Towels, Torch and outdoor wear for chilly nights.

PRICES (Per Night) :

This is an Adult Only Site.

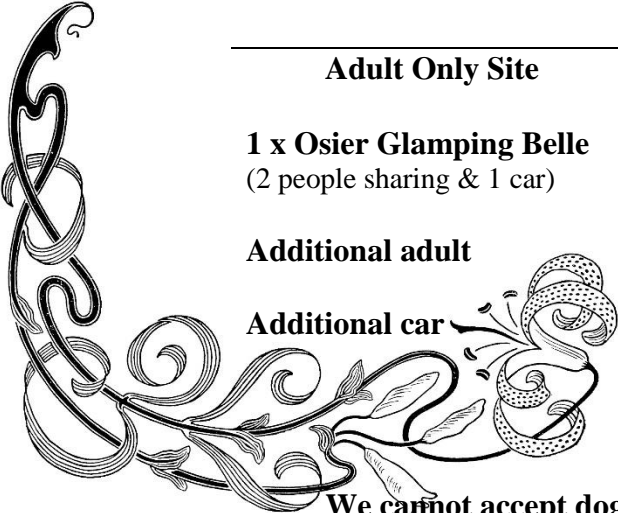
There is a two night minimum stay - This may be longer at bank holidays and in peak season.

MAY, JUNE & SEPTEMBER



	MID WEEK Monday to Thursday	WEEK-END Friday to Sunday	BANK HOLIDAYS
1 x Osier Glamping Belle (2 people sharing & 1 car)	£ 80	£90	£130
Additional adult	20	25	35
Additional car	£5	£5	£5

JULY & AUGUST



Adult Only Site	MID WEEK Monday to Thursday	WEEK-END Friday to Sunday	BANK HOLIDAY
1 x Osier Glamping Belle (2 people sharing & 1 car)	£90	£100	£130
Additional adult	25	30	35
Additional car	£5	£5	£5

Goodwood Event Weekends POA

We cannot accept dogs and no smoking is permitted inside the Belle. Thankyou for your understanding.

‘Osier Glamping Belle’

BOOKING REQUEST FORM (1 page of 1)

Terms and Conditions attached

1.	Booking Name	
2.	Dates of booking required (inclusive).	
3.	Number of Nights	
3.	Main Mobile phone contacts	
4.	Email address.	
5.	Home Address (inc postcode) :	
6.	Car (One included in fee per night) Car registration number Additional Car (Additional fee applies) Car registration number	
7.	Number of Adults in party : (Two included in fee per night) Name and Age of members in party : Additional Adult (Additional fee applies)	1. 2. 3.
12.	Requirements of disabled guests :	
13.	Details of any visiting guests. (There is an additional charge for visitors to site)	
14.	Any other information we should take into account.	

Any information you provide will not be shared with third parties.

‘Osier Glamping Belle’ Policy (attached).

Please confirm that you have read and agree to comply.

Bookings will not be confirmed without this.

Please confirm here

Upon our receipt of a completed booking form we will either confirm a booking or inform you that we are unable to accommodate your requirements. Our receipt of your completed booking form does not automatically confirm your booking. It is not always possible/practical to accommodate requirements. Payment details will follow booking conformation.

Please return to : osierscampsite@gmail.com

The Osiers Campsite. Clay Lane, Chichester, West Sussex. PO18 8DJ

The Osiers Campsite 'Osier Glamping Belle'
Terms and Conditions (3 pages of 3)

These terms and conditions and booking request set out your agreement with us. You may only make a booking if you agree to these terms. Please ensure you read both the terms and your booking request and satisfy yourself that they are accurate before you commit to the agreement. We reserve the right to change these terms at any time. Any changes will take immediate effect when displayed on our website or brought to your attention.

1. GENERAL

- 1.1 – These terms and conditions ('terms') apply to ALL users of The Osiers Campsite. If you have any queries about these terms please contact The Manager at The Osiers Campsite.
- 1.2 - If you or your party do not comply with the terms we may prohibit your use of the site or services and/or ask you to leave the site.
- 1.3 - Special consideration should be given to site neighbours, other campers and the use of toilet/shower facilities.
- 1.4 - The use of threatening behaviour and/or foul and abusive language will not be tolerated and will result in the offender being asked to leave the site.
- 1.5 - It is important for guests to respect and protect the site by working in harmony with neighbours, the local community, the environment and by observing and respecting each other's privacy. Maintaining high standards on site is of paramount importance and is fundamental to our success and the conservation of the countryside.

2. YOUR BOOKING

- 2.1 - When you are placing your booking we ask you to provide:-
 - 2.1.1 - Expected time of arrival so we can plan for your visit, particularly as automated access control is in place at the site entrance.
 - 2.1.2 - Any requirements for disabled guests so that we can discuss these with you to check for availability and that the site can meet both your needs and expectations.
 - 2.1.3 - Details of any visiting guests for security purposes. Additional fees may apply.
 - 2.1.6 - Any other information that you think we will need to take into account in respect of your booking. We will try to accommodate special requests but these cannot be guaranteed.
- 2.2 - We cannot be held responsible for any errors in information you provide at the time of booking.
- 2.3 - Bookings are not transferable to another party.
- 2.4 - When booking you agree that you or at least one member of your party is twenty one years or over. You must have authority of all members in your party to book on their behalf.
- 2.5 - We do not accept bookings for stag or hen groups.
- 2.6 - Groups of two or more units/pitches are at the discretion of the site managers and detail must be provided at the time of booking.
- 2.7 - Your accommodation should not be left unoccupied overnight during your stay.
- 2.8 - We reserve the right to refuse any booking.

3. PRICES.

- 3.1 - The price payable is the price confirmed at the time of booking. We reserve the right to amend the prices.
- 3.2 - Prices are based on a per night rate with two people sharing including one car. This does not include any additional services, features or facilities.

4. DEPOSIT and PAYMENT

- 4.1 - To reserve a pitch we request 30% of the total booking fee or £60 minimum deposit whichever is the greater amount. This deposit is non refundable.
- 4.2 - On bank holidays and special event weekends (i.e Goodwood events) the full booking fee is required at the time of booking. This is a non refundable payment.
- 4.3 - The payment balance of a booking is payable 42 days before arrival.
- 4.4 - If a booking is made within 42 days, full payment is required. This is a non refundable payment.
- 4.5 - Bookings can be made by a Bacs payment. Unfortunately we cannot accept payment by cheque.
- 4.6 - One night bookings are only taken at the discretion of the site manager/owner.

5. CANCELLATION and CHANGES TO YOUR BOOKING.

- 5.1 - If you wish to cancel your booking, you must give notice of cancellation in writing. The date of cancellation is the date we receive your written instruction.
- 5.2 - If you leave the site early for any reason, no refund will be issued for unused accommodation nights.
- 5.3 - On rare occasions, we may have to cancel your booking. In this circumstance, we will offer you a full refund of any fees already paid. No other compensation is available.

6. THE WELCOME AND CHECK IN.

- 6.1 - Check in is between 3pm – 6pm. Late arrivals are on a request basis only.
- 6.2 - Your pitch will be held until 10pm on the due date of arrival, after which time your booking will be considered cancelled and advertised for re-sale and your payment will not be refunded, unless prior arrangement has been made with the site Managers, ideally in writing.
- 6.3 - On arrival please contact the site Manager before taking up your accommodation.
- 6.4 - Admission to the site is at the discretion of the site manager.
- 6.5 - Please familiarise yourself with the site's fire regulations and fire fighting equipment and its location as soon as you arrive on site.

7. YOUR ACCOMMODATION and PARKING

- 7.1 - You are not permitted to modify or amend your accommodation in any way during your stay, without prior agreement with the site manager.
- 7.2 - The sharing/splitting of an electrical hook-up supply between units is not permitted for safety reasons.
- 7.3 - We do not accept dogs and no smoking is permitted inside your unit.
- 7.4 - Please leave your accommodation as clean and tidy as possible on your departure.
- 7.5 - The site manager will advise you of parking arrangements prior to arrival to site.

8. YOUR HOLIDAY

- 8.1 - We want all of our guests to enjoy their holiday. Therefore, we ask that you do not trade on site and do not tout or engage in commercial advertising or display any advertising notices at site (a firm's car or van with name and description on the side is acceptable).

9. MANAGEMENT and BEHAVIOUR ON SITE.

- 9.1 - It is important for guests to respect and protect the site by working in harmony with neighbours, the local community, the environment and by observing and respecting each other's privacy. Maintaining high standards on site is of paramount importance and fundamental to our success and the conservation of the countryside.
- 9.2 - You are responsible for your actions and the effect they may have on other people. You must take care of the accommodation and precautions for your own safety whilst on site.
- 9.3 - In placing a booking on this site you agree to obey all instructions given by the site Manager.
- 9.4 - If the site manager feels that a guests behaviour is causing a nuisance, the site manager is permitted to ask a member to cease the behaviour or leave the site. If this happens we will not refund any payment made nor pay compensation nor meet any expenses incurred as a result. It may also mean that we will not accept any future bookings from you.
- 9.5 - Any damage/breakages must be paid for.

10. DAY VISITORS

- 10.1 - Day visitors may be permitted on to site at the discretion of the site manager.
- 10.2 - Day visitor fees will be charged at a rate of £25 for one car and two people. Hours of visit to be agreed with the site Manager.
- 10.3 - It is essential that day visitor detail is provided and agreed with the site Manager prior to arrival to site for security reasons.
- 10.4 - The site manager will advise on parking arrangements.

11. PETS

- 11.1 - We do not accept pets in this accommodation.

12. BARBECUES AND FIRE PITS etc

- 12.1 - Never take a barbecue, firepit or any other fuel burning appliance into your accommodation or awning.
- 12.2 - Only barbecues/fire pits provided may be used in conjunction with this accommodation. Their location is not to be moved.
- 12.3 - One basket of firewood will be provided on arrival. Only firewood and charcoal purchased on site may be used on site.
- 12.4 - No firewood/charcoal is to be brought into site from elsewhere nor taken from local woodland.
- 12.5 - Barbecues and firepits must be used in a responsible manner with reasonable safety measures undertaken.
- 12.6 - The barbecues and fire pits should not be left unattended and must be completely extinguished and cold before leaving them in every circumstance.
- 12.7 - Cold ash from barbecues or fire pits must be disposed of in the designated metal bin provided.
- 12.8 - No additional barbecues or fire pits are permitted. Disposable barbeques and Campfires are not permitted on this site.
- 12.9 - Campfires are not allowed in the electrical hook-up area for safety reasons.
- 12.10 - The use of gas cylinders, with a greater capacity than 15kg, is not to be used on site.
- 12.11 - The use of Paraffin heaters is prohibited on site.

13. RECREATION

13.1 The following are not permitted on site;

13.2 The flying of model aircraft and kites.

13.3 The releasing of sky lanterns with naked flames is not permitted.

13.4 The flying of flags of any size.

14 .NOISE

14.1 - It is essential that Noise is kept to a minimum at all times so as not to disturb the enjoyment of others.

14.2 - We ask for no noise after 10.30pm.

14.3 - The playing of music on site which is audible to other guests is not permitted.

14.4 - Generators may only be used at the discretion of the site manager.

15. VEHICLES.

15.1 - Vehicle movement on Site is prohibited between 11.30pm and 7am.

15.2 - Essential vehicle repairs can be carried out so that an unserviceable vehicle can leave site, however, general maintenance and servicing is not allowed.

15.3 - Discretion will be shown to allow vehicle and/or unit washing, providing it can be done discreetly.

15.4 - Drivers of vehicles, including motorcycles, must hold a full and current driving licence in order to drive on site.

15.5 – Only Campervans and Motorhomes using the C & C Club Certificated Site will be permitted on site.

16. SANITATION

16.1 - To avoid possible damage to foul drainage systems we support the use of bio-degradable products that do not affect the natural bacterial balance within the system.

16.2 - Rubbish should be recycled wherever possible. If recycling facilities are unavailable on site then the site manager can advise on the nearest recycling centre.

17. WIFI.

17.1 - The site does not have wifi.

18. YOUR DEPARTURE

18.1 - Check out time is 10am. Guests may stay longer subject to prior agreement with the site manager.

18.2 - Please ensure you leave your pitch clean and tidy on departure.

18.3 - If you leave any property at a site without prior arrangement, we shall be entitled to make such arrangements as it may deem fit for the removal or storage of such property. The expense of such storage or removal shall be charged to you. If you fail to pay such an account within 14 days of an account being rendered, then we may make such further arrangements as it may deem fit to dispose of the property to reimburse itself for out-of-pocket expenses and to recover any unpaid fees due.

19. LOST PROPERTY

19.1 - All items of lost property will be retained for one calendar month. Items not claimed after this period will be donated to a local charity or church close to the site, this includes any monies. Any items that are not of use to any of the local charities will be disposed of.

19.2 - Anything where the owner is readily identifiable will be either directly returned to the owner if still on site or contacted by phone if possible. If it is not possible to contact the owner the items will be passed to the police.

19.3 - Owners are responsible for the cost of reclaiming their goods. The following items are excluded from this policy:

19.3.1 - Credit or debit cards. Reported to the card issuer. The card issuer will then advise what further action is necessary.

19.3.2 - Items where there is any suspicion of danger to employees or to the public. The police will be contacted immediately in such circumstances for advice.

19.3.3 - Unclaimed perishable goods are disposed of the following morning;

19.4 - Any item that has clearly been abandoned; or where items of property are claimed the claimant should be expected to provide a description of the items lost. The claimant must sign for all items claimed and record their full name and address.

20. QUERIES OR COMPLAINTS

20.1 - These should be made in the first instance to the site manager.

20.2 - Please note; If you do not give us the opportunity to resolve a problem by reporting it to us, we may not be able to deal with any complaint on your return and your rights to claim may have been reduced or forfeited.